

# Medicare Online Claims Application



## introduction

Medicare's online claiming system uses the Client Adaptor to interface between client systems and Medicare Australia. Client application software packages must be developed in order to create an interface between the client and Medicare's Client Adaptor.

Computer Frameworks Client Application Software provides this interface.

The software Computer Frameworks is developing currently supports this functionality for Pathology claims only, however the application will be designed with the ability to be modified to provide claiming and billing functionality for all types of claims that are able to be submitted to Medicare.

## functionality

### Can be used for Bulk Bill Pathology claims (and potentially be modified for other types of claims)

In particular, the application will support

- ✓ verification of patient data
- ✓ transmission of the claim data
- ✓ retrieval of processing, payment and exception reports

## advantages

The advantages of sending bulk bill claims using Medicare Online are

- ✓ more efficient payment via electronic funds transfer to the practitioner's financial institution account
- ✓ claims can be transmitted 24 hours a day, seven days a week
- ✓ fewer claim rejections and minimal operator intervention
- ✓ online eligibility checking for bulk bill claims, leading to a lower rate of rejected claims and improved reconciliation for practices
- ✓ certainty the claim has been lodged
- ✓ the highest levels of confidentiality, privacy and authentication available for transmitting medical data through Public Key Infrastructure
- ✓ immediate confirmation of receipt of bulk bill claims—the data is transmitted directly to Medicare Australia rather than through a third party communication carrier
- ✓ paperless business with Medicare Australia—it reduces the need to send documentation to Medicare Australia

## who would benefit from this software?

All health care practices that send claims to Medicare, this would include but not be limited to

- ✓ general doctors
- ✓ specialists
- ✓ pathologists
- ✓ optometrists
- ✓ dentists/orthodontists

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