

## The Online Claimer

### What is the Online Claimer?

The Online Claimer is a stand-alone, user friendly application that provides medical practices the ability to manage their patients, as well as send Bulk Bill and Department of Veteran Affairs Allied Health and Community Nursing claims electronically to Medicare. The online claiming solution enables the practice to replace their paper based forms with real-time electronic transmission with Medicare.

The Online Claimer comprises of the following integrated components:

#### 1. Claim Processing Component

Claim Processing Component covers the Claim Lifecycle which consists of the following stages:

- Verification of patient data
- Confirmation of the validity of the claim data
- Transmission of the claim data
- Retrieval of Medicare reports
- Resolution of claim item errors

#### 2. Patient Management Component

Patient Management Component enables the user to manage the following details:

- Patient demographic details
- Patient visit details
- Referral and treating doctor details
- Clinic details
- Item Number details

### Features

- Paperless business transactions with Medicare Australia
- User-friendly, easy to use interface
- Management of Patient details, referrals, treatment doctors and patient claims
- Management of Doctors and their details
- Storage and retrieval of Clinic details
- Easy management of application's users.
- Verification of patient data
- Retrieval processing, payment and exception reports

### Benefits

- Improved visibility of claims
- Improved traceability of claim history
- Data transmitted with high level of security
- Significantly reduce staff time required to prepare, submit and store paperwork
- Claims can be transmitted to Medicare in real time rather than posted
- Faster turn around time on the entire claiming process
- Claims processed within two to three days
- Any claims problems can be rectified and re-submitted to Medicare swiftly
- Certainty that the claim has been lodged with immediate confirmation of receipt of bulk bill claim as the information goes directly to Medicare and not through a third party

### Getting Started

The first step to getting started is to call Computer Frameworks on **(02) 9299 1212**

During this phone call we will most likely ask you a few simple questions about the claiming that you wish to do. This is to gauge what type of package you will need and to understand if there is any additional information that you require to get up and running quickly.